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MP223 ‘WAN Coverage Reporting’

Legal text – version 0.1

Annex B

About this document

This document contains the redlined changes to the SEC that would be required to deliver this Modification Proposal.

Section H 'DCC Services'

These changes have been redlined against Section H version 76.0.

Add Section 13.15 as follows:

WAN Coverage Reporting

H13.15 The DCC shall:

- a) produce quarterly reporting on WAN coverage levels for each CSP region. This figure should be calculated by the number of 'covered' addresses which have some level of WAN coverage against the total addresses in that CSP region.
- b) produce monthly reporting where there is no WAN coverage, or the WAN coverage level has changed since the last quarterly report, this should be recorded and provided to SEC Parties.
- c) produce monthly when Suppliers raise WAN-related incidents to the DCC Service Desk and the address where this has been raised.
- d) record all WAN incidents raised to the DCC Service Desk. A monthly report shall be produced showing all incidents in each CSP region.
- e) on an informal basis, request information from CSPs about planned work and work that is ongoing to improve WAN at sites which are currently declared to have no WAN.
- f) on an informal basis, request information from CSP's about WAN outages which will then be provided to SEC Parties.